

OWSI Customer Information June 2021



Water Quality Report: The 2020 water quality report is available for our customers to view at the Port Ludlow Resort website. The link is www.portludlowresort.com/owsi. The report is called the 2020 Consumer Confidence Report. If you would like a copy mailed to you please call 360-437-8247 and request a copy. You can also email OWSI at owsi@portludlowassociates.com to request a copy emailed to you.

Water Use Efficiency Report: The annual water use efficiency report is located at www.portludlowresort.com/owsi. The report is called the 2020 water use efficiency report. If you would like a copy mailed to you please call 360-437-8247 and request a copy. You can also email OWSI at owsi@portludlowassociates.com to request a copy emailed to you.

New Water Rates: On June 3 the Washington Utilities and Transportation Commissioners allowed OWSI to increase the water rates by 7.4%. A copy of the customer notification letter that went out prior to the approval is located at www.portludlowresort.com/owsi. That letter shows the new rates compared to the old rates. It also details the ancillary charges for different services that OWSI provides. The new rates go into effect June 21, 2021 and will be on the August billing. If you would like a copy mailed to you please call 360-437-8247 and request a copy. You can also email OWSI at owsi@portludlowassociates.com to request a copy emailed to you.

New Sewer Rates: OWSI is increasing sewer rates to cover increasing operational costs. The rate letter that details the 3% user fee increase can be found at www.portludlowresort.com/owsi. The sewer surcharge will end after the August billing. That surcharge has been in effect for 3 years and cost \$2.84 per month. If you would like a copy of the increase letter mailed to you please call 360-437-8247 and request a copy. You can also email OWSI at owsi@portludlowassociates.com to request a copy emailed to you.
